

# **AT A GLANCE**

## **2025**

# WHAT WE DO



## ATTVH, WE KEEP YOU GOING AND GROWING

We supply PARTS AND SERVICES to keep off-road machinery running at peak performance.

## OUR MARKETS



**PARTS FOR  
MATERIAL  
HANDLING**



**PARTS FOR  
CONSTRUCTION  
EQUIPMENT**



**PARTS FOR  
AGRICULTURAL  
EQUIPMENT**



**PARTS FOR  
INDUSTRIAL  
EQUIPMENT**



**WORKSHOP &  
WAREHOUSE  
SUPPLIES**

# WHY CHOOSE TVH?

## WE'RE YOUR LEADING PARTS SPECIALIST FOR OFF-ROAD MACHINERY



### CLOSE TO YOU

Get support in your language from our experts in over 90 branches worldwide.



> 82,000  
active customers



Active in  
> 170 countries



NPS =  
62 \*



> 55  
languages

\* NPS (Net Promoter Score) measures how likely customers are to recommend TVH on a scale of -100 to +100. Score in 2024.



### TECHNICAL EXPERTISE

With over 5,000 employees and more than 55 years of experience, we have all the knowledge to keep you going.



Expert technical  
support



Major  
remanufacturing  
hub



> 200  
remanufacturing  
technicians and  
engineers

**TVH<sup>OL</sup>  
UNIVERSITY**

TVH  
University



## ALL THE PARTS YOU NEED

We have the most extensive stock of parts for material handling, industrial, construction and agricultural equipment.



> 1 million  
stock items



> 9,000  
suppliers



Parts for > 1,500  
machine makes



> 50 million  
known references



## NEXT-DAY DELIVERY

Get next-day delivery on almost all parts, shipped directly from our local distribution centers.



24/7  
e-commerce



> 90% orders  
online



Dispatched from  
one of our 90  
branches



Shipped by  
road, air, sea or  
express

## OUR BRANDS

Our success is built upon the quality and reliability of our products.



## WE GO THE EXTRA MILE

At TVH, we place our customers at the heart of everything we do.

### BUSINESS PERFORMANCE

- €1.7 billion consolidated turnover in 2024
- > 82,000 active customers
- > 24,000 orders, > 76,000 order lines per day

### QUALITY YOU CAN RELY ON

- Top-quality brand partnerships
- Comprehensive supplier approval program
- Strict quality control processes

### REMANUFACTURING HUB

- One of the world's largest remanufacturing hubs
- > 200 remanufacturing technicians and engineers
- > 100,000 remanufactured parts per year

### TVH UNIVERSITY

- Training for customers and TVH employees
- > 1,500 hours of courses on electronics, hydraulics and more in 2024
- > 2,200 employees completed > 73,000 hours of training that same year



## OUR COMMITMENT TO THE PLANET

Sustainability is a mindset ingrained in the very fabric of our business model. We focus on impactful, long-term changes that benefit our people, partners and the planet. Here are some of our key initiatives:



### REMANUFACTURING

We operate one of the world's largest remanufacturing operations, driving the circular economy.



### SOLAR POWER

Our > 26,000 solar panels generate a peak power output of > 7.9 megawatts.



### RECOGNITION & AWARDS

UNITAR SDG Champion  
Committed EcoVadis.



## OUR PEOPLE: DRIVING SUCCESS TOGETHER

Our more than 5,000 employees are at the heart of our organization. With an employee engagement score of 82%, we're proud to create a safe, **open-minded** environment where people can **act with joy, pursue excellence, take initiative** and **show courage**. Here are some of our initiatives:



### SAFETY FIRST

In 2024, we rolled out the global Safety Bee program; this program puts the responsibility for everyone's safety in our hands with local and global initiatives.



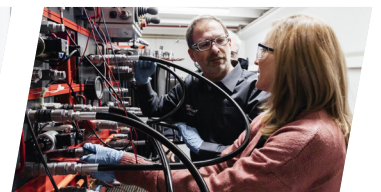
### WELL-BEING

With our Nudge program, we want to support healthy, active and balanced lifestyles.



### DIVERSITY, EQUITY AND INCLUSION

At TVH, we create an inclusive environment and value every single person. Diversity, equity and inclusion are part of our core processes and provide equal opportunities.



### LIFELONG LEARNING

TVH University provides the entire TVH workforce with lifelong learning opportunities. Our internal portfolio currently offers more than 5,000 training courses.

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**WANT TO  
BECOME A  
CUSTOMER?**

